

**FIG. 1**

200

COMPANY X  
CALL CENTER INTERFACE

Customer Name:  210

Account Number:  215

Address:  220

Nature of Call:  225

**FIG. 2**

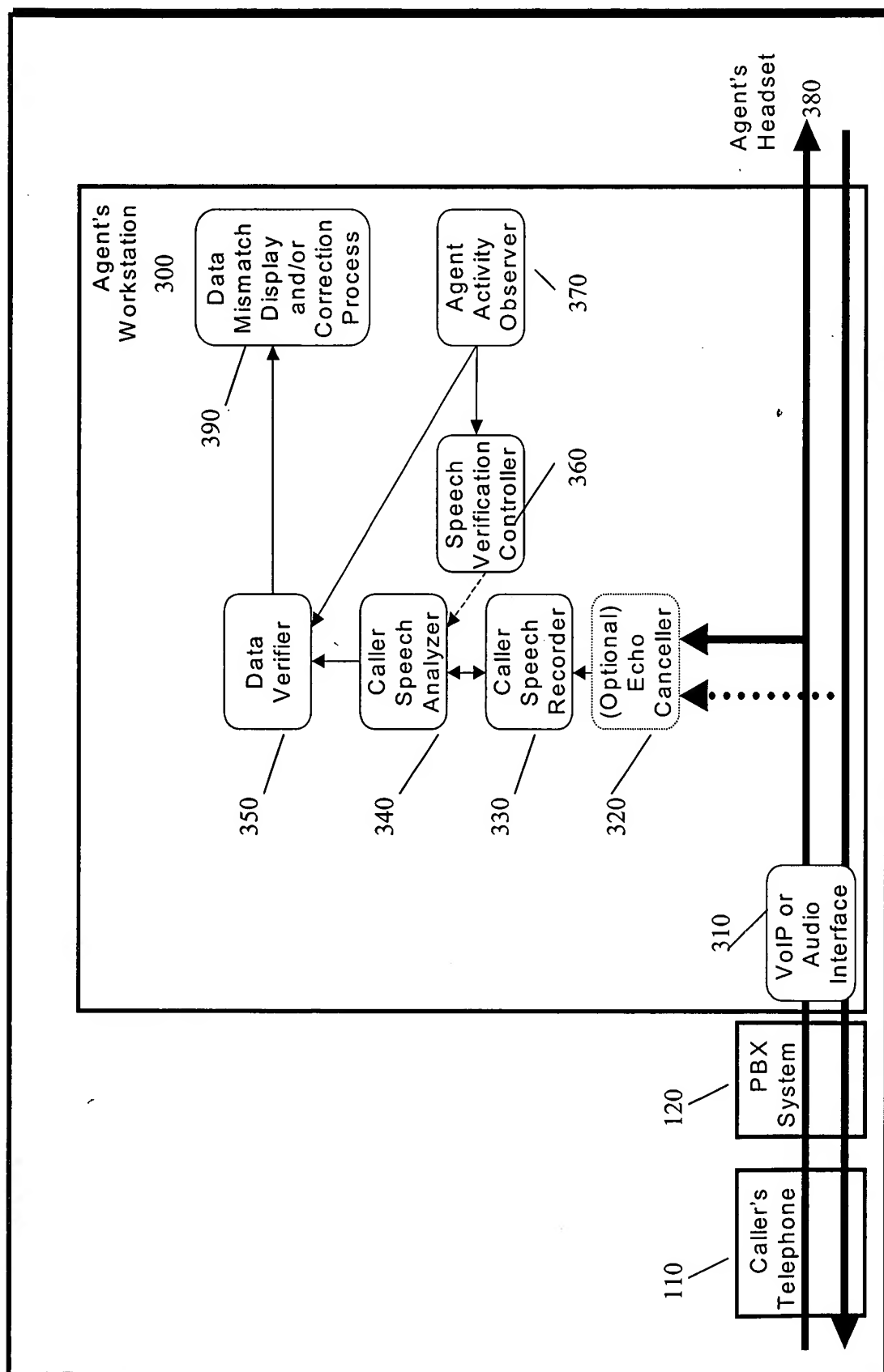
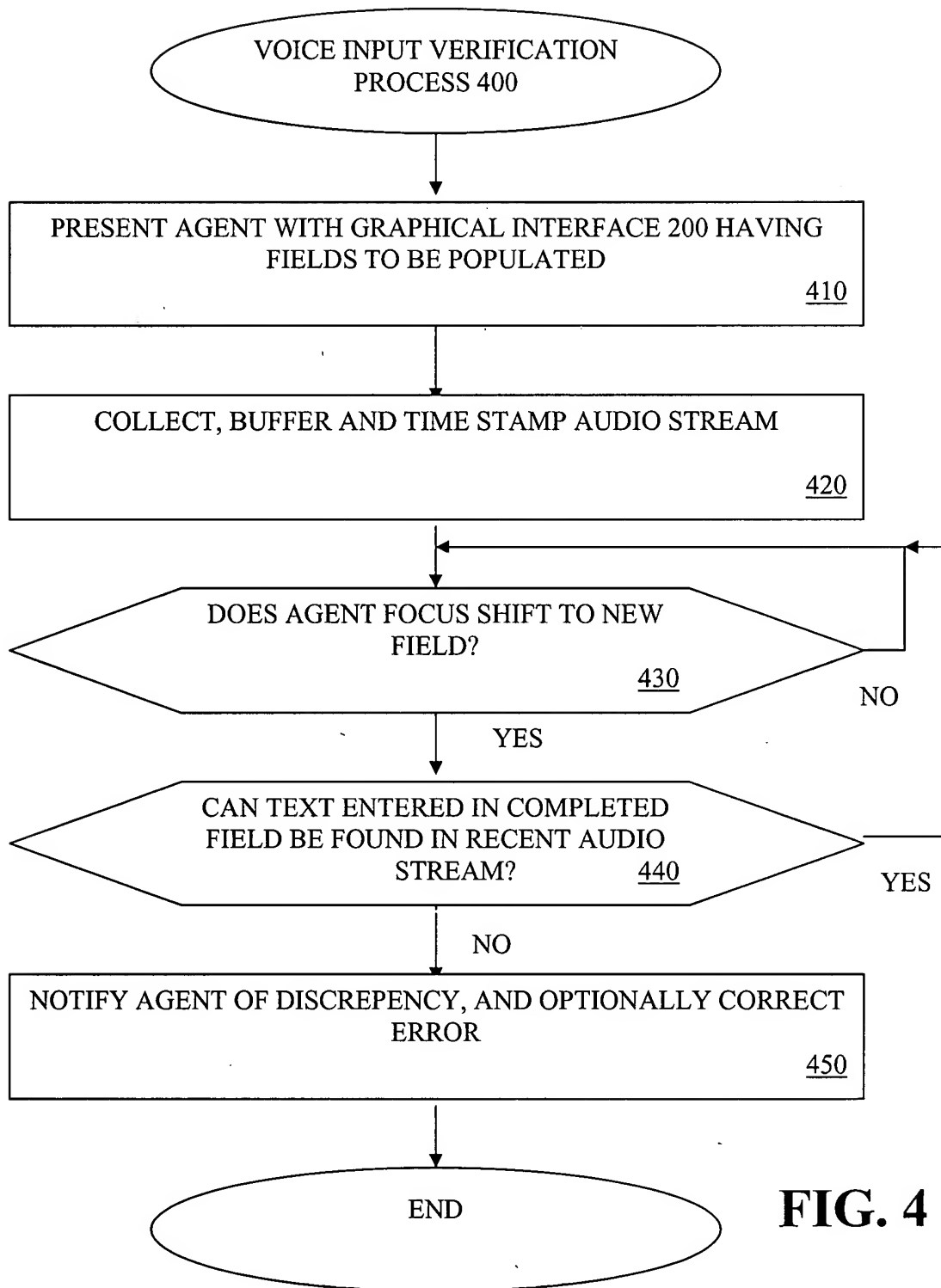


FIG. 3



**FIG. 4**

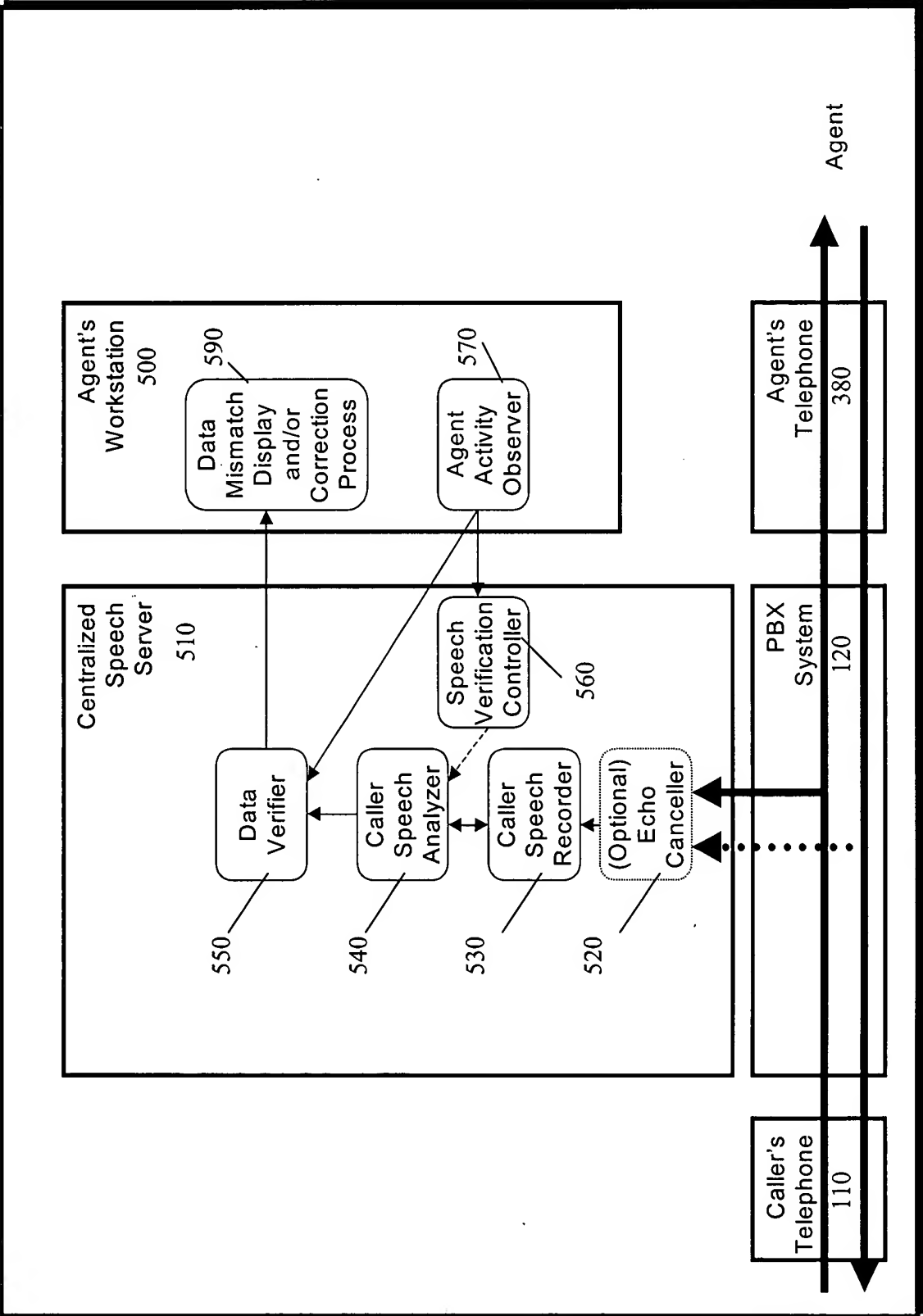
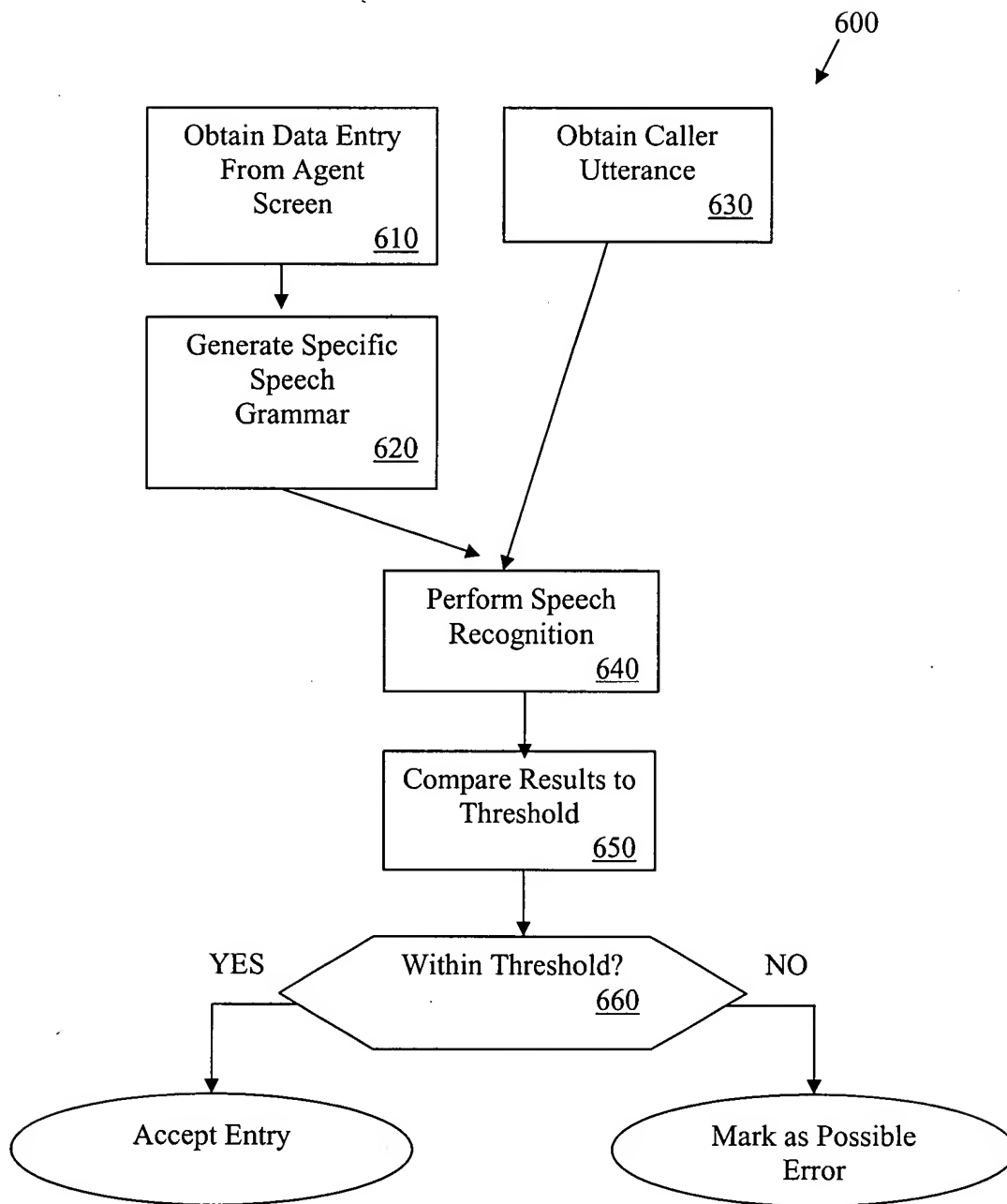
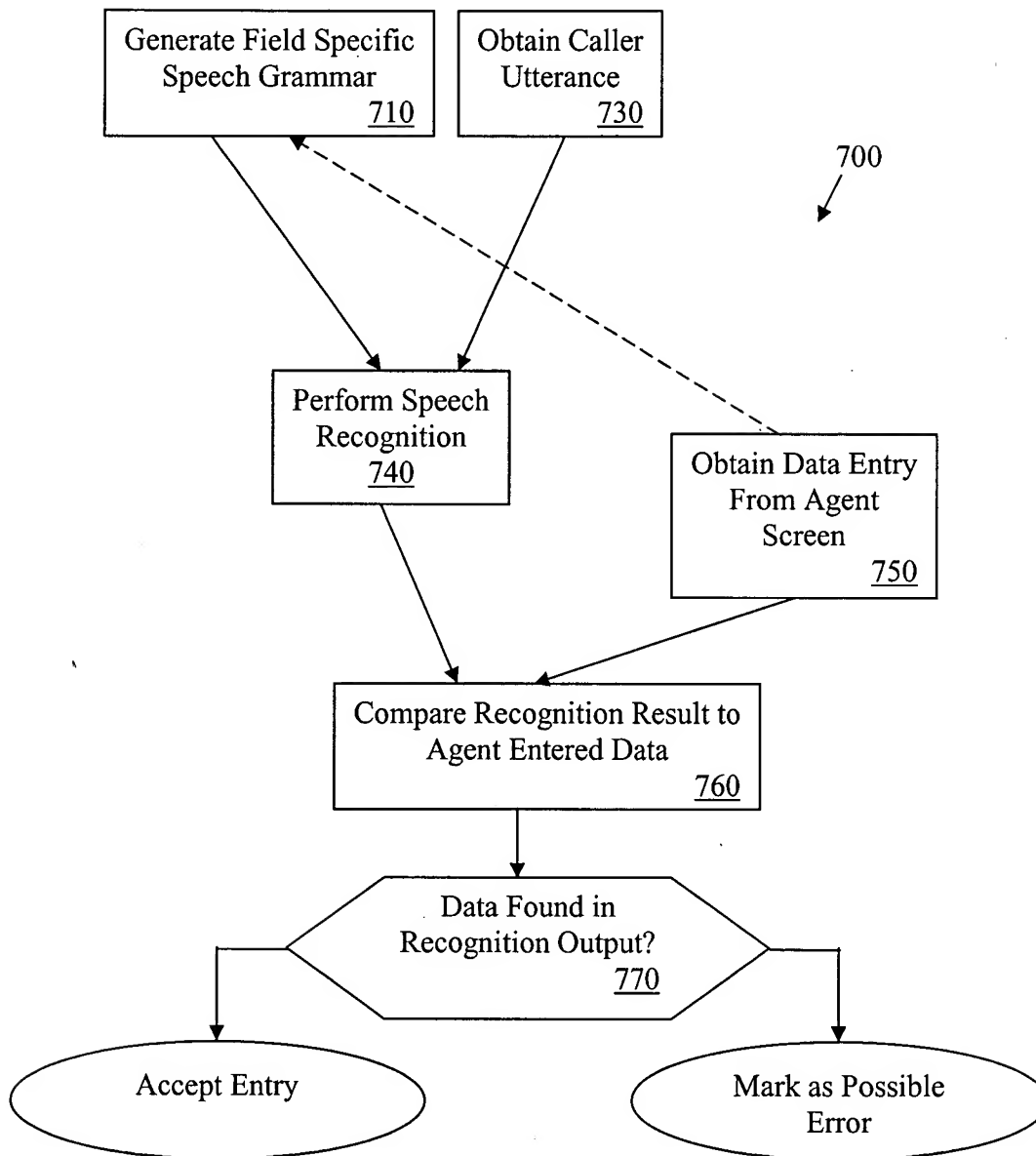


FIG. 5



**FIG. 6**



**FIG. 7**